



VENDOR UPDATE FALL 2008

A Publication of the Maryland WIC Program
Maryland Department of Health and Mental Hygiene, Family Health Administration
Martin O'Malley, Governor – Anthony G. Brown, Lt. Governor – John M. Colmers, Secretary



Annual Vendor Training

Annual Training is currently underway. A schedule of dates was sent to all authorized vendors and contact persons in August. Annual Training is a mandatory requirement for WIC authorized vendors (chains may be represented by a designated individual). **Attending a Cashier Training Class does not fulfill your store's Annual Training requirement!** Please submit the registration form which was provided with the schedule indicating the desired date and location. Space is limited, so please register as soon as possible. If you are unable to attend on any of the dates in the schedule, you will be notified when a make up date is offered. If you have any questions, please contact James A. Butler at 410-767-5258, JoAnn McGowen at 410-767-5251, or Mr. Siwon Lee at 410-767-5433, or 1-800-242-4942 toll free.



CART

We are pleased to announce implementation of the Currently Authorized Retailer (CART) online system. CART allows WIC authorized vendors to perform functions such as quarterly price submission and updating demographic information for their stores online! Initial users have unanimously declared their approval and have found it easy to use. If you are interested in acquiring a user identification and password to access CART, please contact James A. Butler at 410-767-5258 or call 1-800-242-WIC (4942) toll free.



Vendor Mail

Please be sure to address all correspondence submitted by your store to our complete mailing address:

Maryland Department of Health and Mental Hygiene
Office of the Maryland WIC Program
201 West Preston Street, Room 103
Baltimore, MD 21201

Failure to use the complete address may result in unnecessary delays for receipt of your mail.



New Staff

The Office of the Maryland WIC Program is pleased to welcome Siwon Lee to the WIC team! Siwon joins the Vendor Operations and Program Support Unit as a Vendor Authorization and Training Specialist. Siwon is fluent in the Korean language and has already proven to be a valuable addition to the Program. Siwon can be reached at 410-767-5433 or by email at slee@dhhm.state.md.us. You may also call toll free at 1-800-242-4WIC (4942).



새 식구

Maryland WIC 사무실에 새로운 식구가 생겼습니다. 이름은 이시원이구요 Vendor Operations and Program Support Unit에서 Vendor Authorization and Training Specialist로 일하게 됩니다. 이시원씨는 한국어에 능통하며 이미 그 능력을 발휘하고 있습니다. 연락번호는 410-767-5433(전화) slee@dhhm.state.md.us(이메일) 입니다. 1-800-242-4WIC (4942)으로도 연락 가능합니다.

WIC Vendor Stamps

New WIC vendor stamps were provided to all authorized vendors in July, along with a request that you discontinue use of the old stamps by September 1, 2008. The new stamps were provided to reduce the number of checks rejected for payment by the bank because of illegible vendor stamps. We have already seen a dramatic improvement! Please keep your stamps clean and be sure to replenish the ink on the pull out pad if you notice your stamp becoming faint or hard to read. If you have any questions, please contact JoAnn McGowen at 410-767-5251, Mr. Siwon Lee at 410-767-5433, or call 1-800-242-4WIC (4942) toll free.



Vendor Feedback

We want to make your participation in the WIC Program a rewarding experience. **WE NEED YOU!** Your input is valued and strongly encouraged. If you have suggestions or comments, please feel free to contact James A. Butler at 410-767-5258 or 1-800-242-4WIC (4942) toll free.



The Vendor Update is a publication of the Maryland WIC Program.

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